



Help Paying Your Bill

College Medical Center Phoenix (CMCP) strives to provide a continuum of superior patient-focused, behavioral health services in an efficient manner to meet the needs of our community. We understand that hospital care can be costly and often comes unexpectedly. Learn more about the available options and policies that may apply to your specific situation below.

Financial Assistance

CMCP offers interest free payments may be made over time, not to exceed a twelve (12) month period. CMCP also provides our patients the option to qualify for Charity Care. The Charity Care qualifications are based on the Federal Poverty Level (FPL) guidelines and are contingent upon the completion of the required documentation. If your income meets the established percentages above the FPL, you may qualify for a portion of your portion due to be written off / discounted. Patients with no insurance coverage may apply for Medicaid. You are encouraged to inquire with your admitting representative and/or social worker regarding the application process.

How to Apply

If you need help in your language, interpretation services are available 24/7. Aids and services for people with disabilities, i.e. braille, large print, audio, and other accessible electronic formats are also available. You may view our Charity Care policy and application, at our website www.cmcphoenix.com. For information regarding Charity Care and other financial assistance, please contact our Patient Financial Representative at (562) 904-3998.

More Help

There are organizations that can help with understanding billing and payment processes. For free assistance over-the-phone or in-person, visit the Health Consumer Alliance (HCA) at: <https://healthconsumer.org>.

Hospital Bill Complaint Program

The Hospital Bill Complaint Program is a state program that reviews hospital decisions about whether you qualify for help paying your hospital bill. If you believe you were wrongly denied financial assistance, you may file a complaint with the Hospital Bill Complaint Program. Go to hospitalbillcomplaint.hcai.ca.gov for more information and to file a complaint.

